

PROJECT OVERVIEW

NEIGHBOURHOOD INTEGRATED CARE TEAM

As part of the transformation currently underway in Ontario's healthcare system, organizations and community members in Kitchener-Waterloo, Wellesley, Woolwich, and Wilmot (KW4) have come together to form a Ministry of Health approved Ontario Health Team (OHT). At maturity, KW4 OHT's goal is a health and wellness system for all 400,000 residents that offers seamless, interconnected care and continuity across providers, including hospitals, primary care, long-term care, and community agencies.

PROJECT SCOPE

To develop and implement a NICT model to improve access to health services and proactively support community members thereby preventing unnecessary emergency department visits and potential hospitalizations, beginning in our priority neighbourhoods.



GOALS + DELIVERABLES

- Determine use of resources in the communities we serve to improve health outcomes
- Develop and implement a NICT model to improve access to health services and support high-risk seniors and adults
- Improve overall access to community Mental Health & Addiction services



MEASURING SUCCESS

Project Teams will develop performance measures aligned with the Quintuple Aim to improve: Patient and Caregiver Experiences, Patient and Population Health Outcomes, Provider Experiences, Value and Efficiency, and Health Equity.



TIMELINE

The Project work will continue through to the Spring of 2024



PROJECT TEAM

- **Executive Sponsor:** John Neufeld, Executive Director, House of Friendship
- **Project Co-Lead (Provider):** Dauda Raji, Community Services Director, House of Friendship
- **Project Manager:** Aderonke Saba, KW4 OHT
- **Leadership Action Committee:** Information located on our website
- **Implementation Team:** To be Determined

LEARN MORE?

Contact the Project Manager
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Visit us on our website
www.kw4oht.com/initiatives

