

AREA OF FOCUS - INCREASE OVERALL ACCESS TO COMMUNITY MENTAL HEALTH AND ADDICTION (MHA) SERVICES

TIMELY	Last Year's Performance (LY)		Current Year's Performance (CY)		↓ Lower is better
Emergency department visit as first point of contact for mental health and addictions-related care	23.6	22.6	28.4	26.3	<p>○ Target</p> <p>LY CY</p>
	2023/24	Target	2024/25	Target	
<p>Collaborators: Camino Mental Health + Wellbeing, Counselling Collaborative Waterloo Region, Centre for Family Medicine FHT, Chaplain Family YMCA, Lutherwood, Woolwich CHC, Langa, Somali Canadian Association of Waterloo Region, Sanguen Health, Region of Waterloo, Thresholds Homes and Supports, Canadian Mental Health Association Waterloo Wellington, Waterloo Region Police Services, Region of Waterloo Paramedic Services, Traverse Independence, House of Friendship, Homewood Health, Maplehurst Correctional, Vanier Correctional, Native Inmate Liaison Officer, Interfaith Counselling Centre, Porchlight Counselling and Addictions Services, Woolwich Counselling Centre, Shalom Counselling Services</p>					

AREA OF FOCUS- IMPROVING OVERALL ACCESS TO CARE IN THE MOST APPROPRIATE SETTING

EFFICIENT

Alternate level of care days expressed as a percentage of all inpatient days in the same period

Last Year's Performance (LY)

Current Year's Performance (CY)

↓ Lower is better

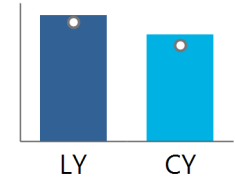
22.8

21.6

19.3

17.4

○ Target



2023/24

Target

2024/25

Target

Collaborators: St. Mary's General Hospital, St. Joseph's Home Care, Home and Community Care Support Services WW, Bayshore Healthcare, Community Healthcaring KW, Grand River Hospital Corporation, University of Waterloo, Bloom Care Solutions, Community Care Connections, New Vision FHT, Alzheimer Society Waterloo Wellington, Behavioural Supports Ontario, Canadian Mental Health Association (CMHA) Waterloo Wellington, Community Paramedicine, Community Ward, GeriMedRisk, Hospice Waterloo Region, Intensive Geriatric Service Worker Program, Region of Waterloo Paramedic Services, Lisaard and Innisfree Hospice, Cambridge Memorial Hospital, Cambridge North Dumfries OHT, Waterloo Wellington Older Adult Strategy, K-W Seniors Day Program, Parkwood Mennonite Home, Provincial Geriatrics Leadership Ontario (PGLO), Guelph Wellington Paramedic Services, St. Joseph's Health Centre Guelph, Regional Geriatric Program Toronto, Regional Geriatric Program Central, Canadian Coalition for Seniors Mental Health (CCSMH), North Simcoe Muskoka Specialized Geriatric Services, Guelph Wellington OHT, Community Care Concepts, eHealth Centre of Excellence, Centre for Family Medicine FHT, City of Waterloo, Immigration Partnership of Waterloo Region, Kitchener-Waterloo Multicultural Centre, Guelph General Hospital

AREA OF FOCUS- INCREASE OVERALL ACCESS TO PREVENTATIVE CARE

EFFECTIVE

Percentage of screen-eligible people who are up to date with Pap tests

Last Year's Performance (LY)

Current Year's Performance (CY)

↑ Higher is better

55.1

56.5

58.5

59.6



2023/24

Target

2024/25

Target

Collaborators: Waterloo Wellington Regional Cancer Program, YMCA Three Rivers, Cambridge North Dumfries OHT, Guelph Wellington OHT, Primary Care Providers in KW4 OHT, Waterloo Region NPLC, Woolwich CHC, Community Healthcaring KW

EFFECTIVE

Percentage of screen-eligible people who are up to date with mammograms

Last Year's Performance (LY)

Current Year's Performance (CY)

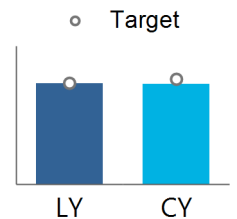
↑ Higher is better

58.5

58.7

58.2

61.0



2023/24

Target

2024/25

Target

Collaborators: Waterloo Wellington Regional Cancer Program, YMCA Three Rivers

EFFECTIVE

Percentage of screen-eligible people who are up to date with colorectal tests

Last Year's Performance (LY)

Current Year's Performance (CY)

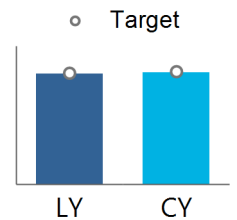
↑ Higher is better

64.2

64.5

64.7

65.4



2023/24

Target

2024/25

Target

Collaborators: Waterloo Wellington Regional Cancer Program, YMCA Three Rivers

