

## AREA OF FOCUS - INCREASE OVERALL ACCESS TO COMMUNITY MENTAL HEALTH AND ADDICTION (MHA) SERVICES

TIMELY	Last Year's Performance (LY)		Current Year's Performance (CY)		↓ Lower is better
Number of individuals for whom the emergency department was the first point of contact for mental health and addictions care per 100 population aged 0 to 105 years with an incident MHA-related ED visit.	<b>35.3</b>	<b>35.3</b>	<b>23.6</b>	<b>22.6</b>	
	2022/23	Target	2023/24	Target	

**Collaborators:** Traverse Independence, ACCKWA, Carizon, Centre for Family Medicine FHT, CMHA WW, Community Care Concepts, Community Support Connections, eHealth Centre of Excellence, Grand River Hospital, Hospice Waterloo Region, Independent Living Waterloo Region, KDCHC/Sanctuary, KW Habilitation, Lisaard & Innisfree Hospice, Parkwood Mennonite Home, Ray of Hope, St. Mary's General Hospital, The Working Centre, Thresholds, Waterloo Region Nurse Practitioner Led Clinic, Woolwich CHC, University of Waterloo, House of Friendship, New Vision Family Health Team, Home and Community Care Support Services Waterloo Wellington, Alzheimer Society WW, SHORE Centre, Lutherwood, Sanguen Health Centre

## AREA OF FOCUS- IMPROVING OVERALL ACCESS TO CARE IN THE MOST APPROPRIATE SETTING

### EFFICIENT

Percentage of inpatient days where a physician (or designated other) has indicated that a patient occupying an acute care hospital bed has finished the acute care phase of his/her treatment.

Last Year's Performance (LY)

**19.2**

2022/23

**19.6**

Target

Current Year's Performance (CY)

**22.8**

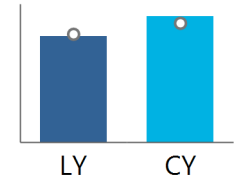
2023/24

**21.6**

Target

↓ Lower is better

○ Target



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### AREA OF FOCUS- INCREASE OVERALL ACCESS TO PREVENTATIVE CARE

#### EFFECTIVE

The percentage of screen-eligible people aged 21 to 69 years who had a cytology (Pap) test within the previous 3 years.

#### Last Year's Performance (LY)

2022/23

Target

#### Current Year's Performance (CY)

55.1

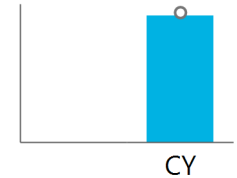
2023/24

56.5

Target

↑ Higher is better

○ Target



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#### EFFECTIVE

The percentage of screen-eligible people aged 50 to 74 years who had completed at least one screening mammogram within the past 2 years.

#### Last Year's Performance (LY)

2022/23

Target

#### Current Year's Performance (CY)

58.5

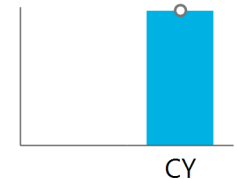
2023/24

58.7

Target

↑ Higher is better

○ Target



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## EFFECTIVE

The percentage of screen-eligible people aged 50 to 74 years who had a fecal immunochemical test (FIT) within the past 2 years, a colonoscopy within the past 10 years, or a flexible sigmoidoscopy within the past 10 years.

## Last Year's Performance (LY)

2022/23

Target

## Current Year's Performance (CY)

64.2

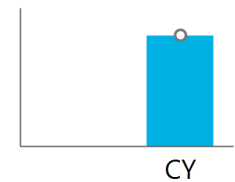
2023/24

64.5

Target

↑ Higher is better

○ Target



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